

Transparency in Healthcare

Services may be provided in this health care facility by the facility as well as by other health care providers who may separately bill the patient and who may or may not participate with the same health insurers or health maintenance organizations as the facility.

Patients and prospective patients may request from this facility and other health care providers a more personalized estimate of charges and other information. Patients and prospective patients should contact each health care practitioner who will provide services in the facility to determine the health insurers and health maintenance organizations with which the health care practitioner participates as a network provider or preferred provider.

Providers Contracted with SURGERY CENTER ON 27:

NAME TC Lackey II, D.O.

Address: 4759 Lakeview Dr., Sebring, FL 33870

Phone: 863-402-5600

NAME Bahram Ahmadi, M.D.

Address: 7441 US Hwy N., Sebring, FL 33870

Phone: 863-382-0385

NAME: Mid-Florida Pathology

Address: 120 E North St., Leesburg, FL 34748

Phone: 352-460-0292

NAME: Florida Lakes Anesthesia

Address: 4759 Lakeview Dr., Suite 102 Sebring, FL 33870

Phone: 863-402-5600

Florida Health Finder

Patients may access additional data, including quality measures and statistics on the State of Florida's Agency for Healthcare Administration website: www.floridahealthfinder.gov

Pricing information can be found at <http://pricing.floridahealthfinder.gov>. The service bundle information on this site is not a personalized estimate of costs that patients may incur for services at Surgery Center on 27. Costs will be based on actual services provided to the patient.

You have the right to request a personalized estimate from Surgery Center on 27. Please note that you should contact the office of the provider who will be performing your procedure to obtain information regarding their individual fees, billing practices, and participation with your insurance.

Charity Care Policy

Surgery Center on 27's charitable care policy provides financial relief to patients who receive care and do not qualify for state or Federal assistance and are unable to pay the estimated or remaining financial responsibility in part or in full. A patient must meet the policy's household income qualifications which are based on Federal Poverty Level Guidelines established annually by the Department of Health and Human Services. Submission of supporting documentation is required to validate a patient's qualifying status.

The patient may be asked to supply all or any of the following: a copy of their last two paystubs; current year Federal 1040 tax return; unemployment benefits; Social Security benefits; Department of Social Services grants and/or food stamps amounts. Additional information may be requested in order to qualify.

Collection Process

As a courtesy to our patients, we will file an insurance claim on behalf of the patient to his/her insurance plan. If an insurance plan requests additional information from the patient, we require prompt response in order to minimize payment delays.

Patients are expected to pay their financial obligations in a timely manner. Denied/ \$0 pay claims by the payer may result in the entire contractual amount transferred to the patient for collection.

For all outstanding patient balances, the facility will attempt to reach patients by any method available to us to secure payment including monthly statements and patient phone calls. If the account becomes delinquent, the balance may be placed with an outside collection agency.

Financial Assistance Policy

Surgery Center on 27 will verify patient's health insurance benefits prior to surgery. All co-payments are due at the time of service. Estimated patient responsibility of deductibles and/or co-insurance may be collected prior to/on the day of surgery. We accept all major credit cards and cash. If a patient is not able to pay in full, patient financing and/or payment plans may be available. For patients without insurance or whose procedure is not covered by insurance, discounts may be available.

Billing

Please bring photo ID and current insurance card(s) at visit.

Our Bill: Surgery Center on 27 is the facility bill. We will be billing you for the use of the surgery suite, recovery room, medications, supplies, and equipment. Please call 863-658-5819 for questions regarding fees and personalized estimates.

Surgeon Fee: This is for the professional services provided by your surgeon. Please contact the surgeon's office for questions regarding this fee.

Anesthesia Services: At Surgery Center on 27, anesthesia is provided by Florida Lakes Anesthesia. Questions concerning their fees can be directed to 863-658-5819.

Pathology: If your surgeon sends a specimen for pathology, culture, the pathologist who examines the specimen will bill you for their services.

All accounts are expected to be paid in full within 90 days.

Billing Information

One of our patient account representatives will contact you prior to your procedure. They will collect necessary insurance coverage information to expedite the registration process for you. If you have not heard from them within 48 hours of your procedure, **PLEASE CALL US AT 863-658-5819** and request someone to assist you in providing this information.

We will file your insurance for you for the coverage of the routine equipment and supplies, pre-procedural services, routine drugs, and anesthetics administered while in the Center, procedural room time, and recovery charges.

Standard outpatient procedures are generally covered by your medical insurance. You may be asked for a partial payment upon admission to the center, dependent upon your insurance coverage. We make every effort to advise you of this amount prior to your admission. Full payment for the deductible and co-pay, if applicable, is required upon admission.

- VISA, MasterCard, American Express, Discover
- We also accept cash, cashier's checks and money orders

You will be billed separately for services from your physician, anesthesiologist, pathologist or any other laboratory service received.

If you have any questions, concerns, or wish to file a grievance in regards to any charges for services you received at the Center, please contact:

**Surgery Center on 27
Attn: Patient Billing Liaison
7405 US Hwy 27 N
Sebring, FL 33870**

Or, you may call (863) 658-5819

List of Accepted Insurance Plans

Patients with the following insurance can have their surgery done at our facility:

1. Aetna/HMO/PPO as of 1/12/25
2. Ambetter/WellCare
3. Blue Cross Blue Shield Commercial & Medicare Advantage Plans
4. Cigna Commercial & Medicare Advantage Plans
5. Humana HMO/PPO as of 2/1/25
6. Medicare
7. Medicaid
8. UHC Commercial, Medicaid, & Medicare Advantage Plans
9. UHC Golden Rule
10. UMR
11. VOC Rehab
12. WellMed

As for any other major insurance that we are not in contracted with, patients may elect to have surgery at our facility as long as the patient has an out-of-network coverage on their benefit plan. If you have any questions about any of the preceding information, please do not hesitate to call us at 863-658-5819.